

**Beatty Town Advisory Board
100 A Avenue South
P.O. Box 837
Beatty, NV 89003**

**Minutes
08/24/2015**

**THE BEATTY TOWN ADVISORY BOARD MET IN REGULAR SESSION AT 6:30PM IN THE BEATTY COMMUNITY CENTER.
THE BEATTY TOWN ADVISORY BOARD HEREAFTER WILL BE REFERRED TO AS THE (BTAB)
THE BEATTY TOWN ADVISORY BOARD MEMBERS HEREAFTER WILL BE REFERRED TO AS THEIR RESPECTIVE INITIALS.**

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TTY to Voice (800) 326-6868

**Dick Gardner (DG) – Chair
Kelly Carroll (KC) – Vice Chair
Erika Gerling (EG) – Treasurer
Randy Reed (RR) – Member
Crystal Taylor (CT) – Member**

1 Pledge of Allegiance

Meeting called to order at 6:30pm

2 Approval of the Agenda for the BTAB meeting of August 24, 2015.

Staff - Pulled item 4 minutes and item 5 Emergency items.

3 GENERAL PUBLIC COMMENT (Three-minute time limit per person.) Action will not be taken on the matters considered during this period until specifically included on an agenda as an action item.

Marty Campbell – Commented on the gopher irradiation at the park and the softball field. The BTAB recommended he contact BGID.

4 For Possible Action – Approval of the Meeting Minutes dated August 10, 2015

Item pulled

5 For Possible Action – Emergency Items

Item pulled

6 Board Member's Comments (This item limited to announcements or topics/issues proposed for future workshops/agendas)

KC – None

EG – Stated we are trying to schedule a meeting with Sheriff Wehrly about the Deputy coverage. The goal is to find the best way to have a deputy in town at all times, not necessarily on duty but on call 24/7 that has the least financial impact. Amargosa is also looking for a meeting on that topic as well. The Senior Nutrition Program has received their grant award from Aging and Disability Services Division for fiscal year 2016, which will be effective October 1st. They have not received their official/formal letter from the Division of Aging, and then the Commissioners have to accept and approve the grant. The BoCC (Board of County Commissioners) held a meeting this afternoon on title 6 the animal ordinance, after much public comment they moved to direct staff and the animal advisory committee to see if each town could run an animal shelter or if the County had to run the shelter and the funding sources to do so. As it stands right now we are under the old title 6, I would like to suggest that we have a workshop to review our existing animal ordinance and the new version of title 6. There is an open house tomorrow night at the High School. Nye Regional Medical Center is closed. The ambulance department is badly in need of volunteers. An EMR first responder class has been requested, the date is to be determined. Please spread the word that the Service needs volunteers.

RR – Stated we are doing pretty good on the raffle for the Senior Center and Beatty Emergency Services (BVFD/BVAS). We've sold about \$1,700.00 in tickets so far. Tickets are still available they are \$5.00 each.

CT – Stated the Happy Burro held its Volunteer appreciation day this past weekend. For the amount of people that were there we had a good time. We got very nice donations from a couple of the local businesses and we really appreciate that. We made a little more than \$1,200.00 that will be split 50/50 between BVFD and BVAS.

DG – Stated Lamar Walters has been in the hospital for a little over a month and a half. He's back home he had some lung problems he looks and sounds good. You can go see him, but he gets tired his sister is coming to stay with him for a couple of weeks. He is a former member of the BTAB.

7 Presentation – Beatty Medical Clinic, LLC by Dr. Reiner. – Requested by Diane McGinnis on behalf of Dr. Reiner

Dr. Reiner – Stated what I wanted to say that I will be making regular appearances in town to let you know what we are doing, how we are doing. Try to get some feedback from the Town as to what we are doing and how we are doing. The opening was a bit of a hectic opening they were out within two days and then we took it over in two days. If I had to give myself a grade on how we did it would probably be a D+. Since that time things have kind of smoothed out. I was on vacation, Dr. Webb was on vacation, Diane was on vacation, and each of us was spearheading a project. If I would have had the perfect thing I would have said let's just open it September 1 but we didn't have that option we had to open it right away. That being said these things are slow they take time, in the first 15 days we saw 120 patients and we are averaging 9 patients a day even with Diane being on vacation we've been doing better, which I think is more average. As we increase service that number should increase. There have been a lot of concerns about insurances, we did get a call from Prominence today they are sending me a contract so we should be able to take the County insurance. That is unusually that an insurance company calls you for a contract but they did, that might have been the result of people from here calling. Someone mentioned something about a Medicaid issue but we do take Medicaid, we do have the kid's vaccine program in place. The medicines have been ordered for our pharmacy, so that should be up and running we do have a few glitches to get through. Everything that we do had to be approved by the State, and then they have to come out and inspect. This is not just let's just order and it's here. I believe sometime in September the pharmacy should be operating, I give it that long because I think that's how long it's going to take the State to get out here. I think we are waiting for one more piece for the X-Ray. I think that was Dr. Webb had to get us a radiologist, we don't have that yet so I have to get on the phone and get that squared away. I think we've been busy, I think we've been trying to improve everything that we can, and it's a daily thing. My objective is to let the Town know that anything that we make at our clinic will be reinvested we want to make this the facility that the Town uses. One of the things that has bothered me in the short time that I have been there is I have kind of felt like the clinic has this, I could be wrong, but it's like a token clinic, I'll use it when I need to, or when I'm sick or whenever. I want to try to convince people that the more the town uses the facility and gives us the chance to take care of you the better we'll be able to take care of you. Meaning the revenue from your insurance, even if you don't have insurance helps to drive us to bring in other services, that's my plan, to put the money back into the clinic. The more people that use the clinic will drive the specialists to come, why somebody want to leave their office in another town and come out here if they are not going to see as many people as they would in their regular office. The other thing that we are battling is the old Nevada Health Services Mentality, it's just I believe not for profit tends to be a little lazier than for profit and I'm not saying that it's a greed issue there was just a different mentality. That's my job to motivate everybody to see people and get them in there. I walked into the clinic last Wednesday and it was like, there's a nice stack of new patient information, and I asked why are we not calling those people, I was told they are just drooping them off and they'll come in when they are sick, well why are we not calling them and getting them in for their first appointment? That's the type of things that have to change, that's my job to make sure that we get the people in. We are trying to get Mike and Diane out in the community to do house calls if a patient can't come up to the clinic. We understand that sometimes it's taxing to come up to the clinic, so if you know somebody that's having difficulty, we're going to come to you we would love that opportunity to try and take care of you but we need that community to come together. If you haven't been up there in a while please come up there again and give us a chance. If you don't like Diane, I'm not saying that facetiously, listen I can't please everybody, if you don't like Mike I'm up here. We've given you choice, you have two doctors coming up here and the nurse practitioner you've had for years and I don't know how we can do better than that right now. We are bringing the specialists up and I encourage everybody to give us another chance and let us see what we can do.

DG – Asked for questions

Audience – Asked what days are what doctors?

Dr. Reiner – Stated right now Mike is there every day but Tuesday, he is in my office on Tuesday and Diane is here Tuesday through Thursday, she is down in my office on Monday's and Fridays. It's a sheer numbers game to pay the salaries. This is a temporary thing but until the number increase there really is not enough business here for both providers, even though they are here on the same days, there really is not enough business yet for two providers on one day. That's just the sheer economics of what we are facing.

EG – Stated right now Dr. Jonak is here every day except Tuesday?

Dr. Reiner stated right, but he might be down at my practice on another day, there could be a scheduling issue where I may take his place here but somebody will always be here. There will be a provider here five days a week regardless. We are going to have an open house; I think it is the weekend before Beatty Days the 24th of October. We are going to hold two flu clinics on September 19th and October 4th they are Sundays. Mike and I will be going out in the community to give flu shots if someone can't come to us. Some people have asked about the clinic in Tonopah, I'm not doing anything with Tonopah, it's really a shame, but we are what I do see is this is going to be good for our clinic we will see some people from up there to get their health care down here. Mike and I talked about making an outreach to Tonopah this weekend to drive some of that business down here.

Dr. Jonak – Stated the current schedule (Doctors) is fluid but it will settle down and become more regular, and I will be responsible for the scheduling.

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Presentation continued – Beatty Medical Clinic, LLC by Dr. Reiner. – Requested by Diane McGinnis on behalf of Dr. Reiner

Dr. Reiner – Said we are hopeful that the business will support both providers, seeing 20 to 30 patients a day at the clinic. It's my goal to make it a facility that supports the town. I realize that some people still go to Pahrump to get some of their health care; some still go to Las Vegas. Even NHC was trying to swoon some people with physicals, you know I said okay but shame on them if they go, you have a clinic support your clinic, and if you support your clinic your clinic will support you but I can't make decisions for people. You have two MD's that come up here and you have a Nurse Practitioner that's been up here for a while so you ought to find something that you like.

Audience – Asked if you guys got our records back?

Dr. Reiner – Stated the way it works is we are the custodian of your records that means when I leave or go somewhere I have to do one of two things, usually have to take those records with me, because I'm the custodian of those records and I can't just leave them out somewhere where someone can pick them up or someone buys those records and I announce to you your new custodian. So you as the individual, you have to request that.

Audience – Stated we did.

Audience (Diane McGinnis) – Stated Nevada Health Centers has not responded to those requests.

Dr. Reiner – Stated by law they have, I think, 30 days to get you your records if they don't then you file a complaint with the medical board and that usually doesn't meet well when the investigator calls them up and says why are you not giving the records? So if it's been 30 days and we've not gotten your records, they're a bigger organization, I don't know everything about them, but some of those organizations use a medical records service like Backus, if it's been 30 days since you requested it my suggestion is that you call the medical board and you register a complaint and the medical board has to investigate every complaint. Just make sure that you have the date that you signed the records request and if they are not forthcoming then they need to be held accountable.

Audience – Stated I don't remember when we did that.

Dr. Reiner – Stated it's the 13th most of the time, it's whenever you signed that form, but it's whenever we faxed it then they have 30 days from the date it was faxed, so if we don't know that date come up to the office and when we sent them to them is when it starts, 30 days from that date.

Audience – Asked Diane if she remembers when we did that?

Dr. Diane McGinnis – Stated yes and no, check with Robin we didn't send it until after the new clinic opened because it wasn't kosher to say send us your records before the new clinic opened. It was given to their (NHC) director of operations as a stack in person, Robin was smart enough she made a copy of all of them. They were given to her (NHC director or operations) to take to Vegas and get us the records. Their director of operations, Debra Toney, was handed them, the exact date that Robin handed them to her I don't know but those are the people that signed it before the new clinic opened.

Dr. Reiner – Stated you're going to be at the clinic tomorrow, would you research that with Robin?

Dr. McGinnis – Stated I'd be happy to.

Dr. Reiner – Stated if it's been over 30 days then, and we have those records...

Dr. McGinnis – Stated it's just exactly 30 days I think. Actually I asked her earlier in the week or last week I guess to send it to that Backus type place, just going around the other person.

Dr. Reiner – Stated they do it themselves, it's an internal operation.

Dr. McGinnis – Stated no they have an external.

Dr. Reiner – Stated but whatever they do they have 30 days from the date that they receive it to give us the medical records and if they haven't then someone just calls the medical board and then someone from the medical board calls them (NHC) and says why are you holding on to their records and that's usually all it takes.

CT – Asked so would you, Dr. Reiner or Diane, be willing to make that call and say we've got patients...

Dr. Reiner – Stated the patient has to make the call. So what we are going to do, what Diane is going to do tomorrow is find out when Robin actually sent those records off and then those records should have come to us if we've not received any records and it's been 30 days then we're going to, we can notify the people to call the medical board and say your records haven't been received. You need to call the medical board because it's that individual that it's their records and they're (NHC) violating the NRS by not sending the records within 30 days to the requested entity but that patient requested it so they're violating that patients rights, it's not our rights, and it's the patients' rights.

Dr. McGinnis – Stated some of the records are trickling in, they're coming in one here one there. We did not get them in bulk; we sent them in bulk we expected to get them back in bulk.

Dr. Reiner – Stated especially if a patient shows up and the records aren't there the patient should pick up the phone and notify the medical board.

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Dr. McGinnis – Stated one of the things we requested were printed records. We didn't want them faxed because then the fax machine if clogged up for the rest of the day so it may be something to do with getting the printed records versus faxing them. I'll follow up on it with Robin.

Audience – Stated you say you are going to get specialists up here, what kind of specialists are you talking about?

Dr. Reiner – Stated right now it's an orthopedic surgeon, Dr. Siep, he's actually been in the community before so he said and then Dr. Savron, he's a cardiologist and then from there we'll try and branch out but I can only think about even Pahrump I mean I don't even have a neurologist that comes there I don't have a urologist that comes there. To get those people to come up here is a little difficult. I did make contact with a dentist who does a lot of dentures and things of that nature does Medicare and Medicaid. So I'm going to have another conversation about doing a weekend clinic up here which I think would be very helpful to some people. Those are the people that I have initially and then the other option we have is Judy Larkin who is an ARPN with my practice. She is a fulltime with the neurology group so I might convince her to come up here and do some neurology work, that's about the closest I can get to a neurologist. That's what we have planned for right now.

Dr. Reiner – Stated I understand the better time to come in front of you is the first meeting of the month, is that correct?

EG – Stated yes.

Dr. Reiner – Stated since I did this one it probably wouldn't be good to be back for the first one in September it's right around the corner.

Carrie Radomski; Town Secretary – Stated it actually won't be until September 14th so it is a couple of weeks out. We meet the 2nd and 4th Mondays of each month.

Dr. Reiner – Stated okay I can give another update then.

EG – Stated the first meeting of the month is a little longer.

Dr. Reiner – Stated someone raised a concern about credit cards at the office, it's just right now we don't have a credit card machine but we did install a ATM, and I understand the Bank is closing their ATM down there so that might be of service to the community because the rates are really reasonable. One of the things that Diane and I had talked about is that when we do the pharmacy it's really hard when you take a swipe for \$3.00 and you lose a dollar something on every swipe so we just decided that right now the ATM cash is the best thing to go with and then that service, the credit cards will be down the road, just to keep our costs low and not give away too much is exactly what we want to do. We had this discussion briefly before we came here about vaccines. Obviously if people are truly indigent we're going to give the service away so they can get the vaccine but if they're, my philosophy is if someone is indigent because of their bad behavior it's really hard to support that but the kids come first so I would still give them the vaccines. We're going to do what we need to do to help the community. We're not up here just to, just because we are for profit, we can be a little bit different we have drive (to be successful).

EG – Said thank you for the update.

Dr. Reiner – Stated if there is anything that comes up or there are any other questions feel free to put them up there at the clinic, ask. We just hope that you will patronize the clinic so that we can better support you and that's really what it amounts to so, one hand washes the other. Thank you for your time.

8 Consent Agenda Items

a. Action – Discussion of any item from the Consent Agenda Items that needs review before a decision is made.

b. Approval of Town Vouchers

RR – Motion to approve the town vouchers in the amount of \$288.48; Second CT; 5-0

9 Reports

a. Secretary

Carrie Radomski; Town Secretary – Reviewed information received by the Town Office, copies are available in the office.

Media Release sent out by Vance Payne Nye County Emergency Management community response plan pertaining to the closing of Nye Regional Medical Center

Dr. Jonak will come to your home for medical appointments call 775-553-9111

Dr. DeLisle of Children's Dentistry will be here on September 15th please call and schedule an appointment adults are welcome too. Transportation to Pahrump is available

WIC and Nye County Health and Human services will be here, at the Community Center, on November 3, 2015 9am to 4pm

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b. Treasurer

EG – Stated I don't have the usual report, but I want to report the fiscal year 2015 was cut off Friday the 22nd and we should have our final report at the next meeting, we hope.

10 General Business - None

11 General Public Comment

Renie Younghans – Stated I just want to thank the Happy Burro I think they did a great job in the park for the volunteer firemen and EMT's and I know it was a lot of work to get it put together and I know everyone who was there enjoyed themselves.

12 Adjournment

KC- Motion to adjourn 7:06pm; Second RR; 5-0